



Dear Residents,

I and the Concierge team would like to welcome you to The Sentinel Takapuna Beach. I would also like to take this opportunity to advise you about Sentinel Residents Service Club and how the Concierge team can assist you.

What is a concierge?

The demands of today's fast pace, modern lifestyle means there is simply not enough time for us to do everything. A Concierge is someone who is happy to help you with a variety of tasks, large or small, such as finding trade's people, personal shopping, or making the phone calls to find the best prices on items of interest to you. A personal concierge can take care of all of those things which take up your time so that you can focus on the most important things in your life. In a nutshell, we will save you time, reduce stress levels and provide tailored solutions to attain a better work/life balance.

Typically a concierge will assist you and your family with lifestyle management services, so will provide you with confidence as well as convenience. Where our concierge cannot perform the tasks directly (e.g. if you need a plumber) they will be able to source a quality and professional service for you.

How much does a concierge service cost and how does it work? The Concierge Service is FREE!

Every resident that signs on to Sentinel Residents Service Club receives a membership card and service built around their lifestyles. You will only be charged for the services you use news paper delivery, dry-cleaning, housekeeping etc. We will invoice your account monthly for what you have used; most of the services we offer are outside contractors in some cases it is more cost effective for you to arrange for those services through us then to arrange them your selves.

The Sentinel Residents Services Club is an exclusive facility that offers special access to a whole range of resident services such as personal stylist, room service, valet parking, housekeeping and Pantry Service to name but a few.... So when you either buy or rent at the Sentinel these lifestyle options will be available to you. At The Sentinel it really is an evolution in Apartment living.

We all do a balancing act every day, and since most of us don't have a personal assistant to make the phone calls and run the errands for us, we try and cram them into the weekend and on our lunch hour during the week. In fact, many people feel that there are simply not enough hours in the day to get everything done. Right! *Why? Simple, People are trying to squeeze 36 hours into a 24-hour day.* Well help has arrived!!!



Here are a few services that are offered by The Sentinel Concierge for Sentinel Residents Services Club members:

- Search for tickets to concerts and special events
- Business Referral Service
- Restaurant Recommendations and Reservations
- Dry cleaning pick-up/delivery at discounted price
- Grocery shopping
- Pet services
- Modified house sitting
- Travel and Vacation Planning
- Rent a car at a great rates within NZ and around the world
- In room spa treatments
- Room service
- Personal chef
- Pantry Service - Groceries / Wine / Spirits
- Gourmet Food Packs, - BBQ packs, Picnic hampers, Breakfast Baskets.
- Massage therapist
- Personal dresser
- Personal trainer
- Hairdresser
- Beauty therapist
- Clothing alterations
- Car Washing & Detailing
- Taxi service with a 20% discount
- Limousine service
- Housekeeping
- Servicing of units during absence of residents
- Interior design
- Newspaper delivery to units
- Flowers
- Furniture Packages
- Window Coverings
- Access to concierge 24 hours a day, 7 days a week
- Local service knowledge
- Courier Service and Postage
- Reservations for air travel, shows, restaurants, etc
- Child minding service
- Travel agent
- Gift basket service
- Interpreter

This is only a few of the many services a concierge can offer. The sky is the limit here! The services that can be achieved by our Concierge are only limited by the imagination of those who use them. The list of possible services is endless and can be tailored to meet your personal needs. Trust us to organise what has to be done so you can enjoy what you love to do.



We are immensely proud of our beautiful building, and it is our pleasure to offer all of our experience and expertise to ensure you make the most of your limited time in the day by using our Concierge services. For more information please see our website www.thesentinel.co.nz and log in under SRS Club, User Name: SRSC Password: Lifestyle or contact me directly on 027 6600228 or the Concierge Team on 09 489 9679 or 027 6600229 Email: conciergedesk@thesentinel.co.nz

The Concierge team and I are looking forward to catering to all your needs.

Should I be of any further assistance, please do not hesitate in contacting me.

In service through friendship,

Mia Muhin

Chief Concierge

Catering to all your needs

A Member of International Concierge & Errand Association

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